



MORE CARE BETTER BUSINESS

POS

DISPENSE

COMPOUND
PRO

HEAD
OFFICE

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Welcome to New Customers

We would like to extend a special welcome to all our new sites.

RxOne Birthday Comments from HealthSoft Executive Director, Ross Peat

A year ago we unified our trans-Tasman brands of PharmacyPro (Australia) and LOTS (NZ) to RxOne - to your overwhelmingly positive feedback (thank you again). Since then we've worked hard to extend the RxOne brand proposition and value for you with the integration of extensive e-Commerce services, while concurrently adding more capabilities like My Health Record to the core applications.

We have invested in additional platform development resources and look forward to bringing you more innovation, compelling new services and enhanced user experiences in the next 12 months.

My Health Record - RxOne Integration

We are delighted to advise that RxOne now provides fully compliant integration with the My Health Record system, allowing you to upload medication records and access key patient medical information including allergies, discharge summaries, diagnostic imaging results and laboratory tests through the RxOne Dispense program.

You may register your pharmacy online for the My Health Record system at <https://forms.digitalhealth.gov.au/>. For further information or assistance with registration, please contact The Digital Health Agency support team at help@digitalhealth.gov.au or call 1300 901 001. If your pharmacy is already registered for the My Health Record system, please email us at support@rxone.com.au to organize a time to set up the integration.



My Health Record

Did You Know?

RxOne Specials has a comprehensive suite of tools to help you setup your specials for the festive season coming soon. In RxOne Instant Help, there is a step by step guide on how to:

- Authorise a Staff Member to create Specials
- Create a new Special Promotion
- Add products to the Special
- Print price stickers and shelf labels for the Special
- Delete or inactivate a special
- View past, current or future Specials

For more information on RxOne Specials, click on Help & PDF files on the RxOne Start Menu and then click Instant Help.



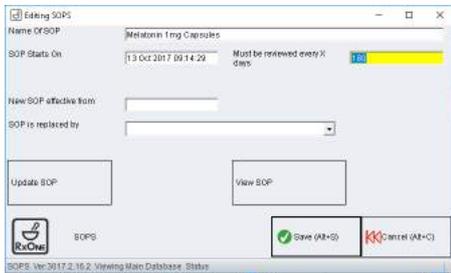
“CompoundPro has inbuilt quality control tools that make my job easy. We have our analytical balance integrated with the software so that ingredients weighed are accurately recorded, available for review and audit. CompoundPro gives me peace of mind that I am giving the best possible product and care to my patients/customers.”

- Satish Gunasekaran, Jon Dickson Pharmacy, Mayfield, New Castle

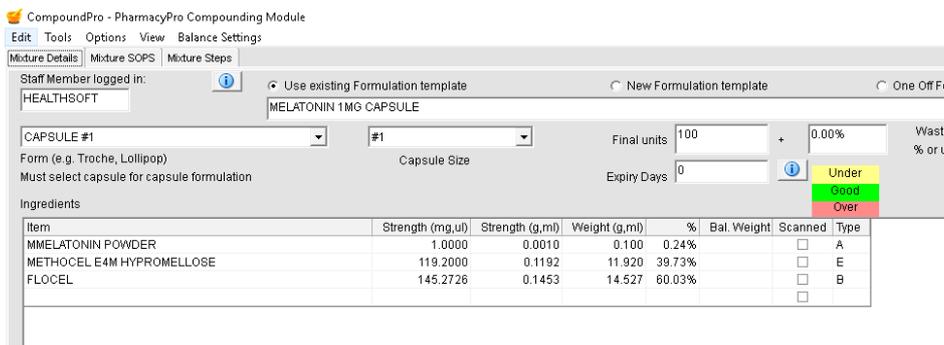
New Features/Coming Soon

We are rolling out CompoundPro updates this month. The notes below have been abbreviated and the full version can be accessed on our e-Notice section on the RxOne Start Menu and in RxOne Instant Help. The updates to RxOne CompoundPro include:

- 1. The ability to attach Instructions or Standard Operating Procedures (SOPs) to a formulation** - These need to be PDF document(s) that are related to that formulation. You can have more than one SOP attached to a formulation including general SOPs such as Cleaning SOP, Weighing SOP etc.



- 2. Ability to link the SOP to a formulation.**
- 3. The ability to add procedures or methods to formulations.**
- 4. View the formulation SOP in dispense program** - On the compoundPro screen, load the template and then click the 'Mixture SOP' tab to view the SOP or Mixture Steps (see screenshot below).



- 5. Ability to check an ingredient barcode before weighing** - RxOne will automatically prompt you to scan to check the ingredient barcode before entering the weight of each ingredient. This reduces the risk of mixing the wrong ingredient into the batch. The 'Check Drug Barcode' screen will show immediately when you click on the 'Bal. Weight'.
- 6. Check batch barcode after dispensing** - After you finish dispensing a script using a Batch Stockcard, the program allows you to 'Scan to Check' the barcode on the script to ensure you used the correct batch.

For more detailed notes, access RxOne Instant Help from the RxOne Start Menu.

