



## MORE CARE BETTER BUSINESS

POS

DISPENSE

COMPOUND  
PRO

HEAD  
OFFICE

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## RxOne AUS on **facebook**

Watch our promotional video and learn how RxOne supports pharmacists in delivering quality pharmaceutical care to their patients while building a better business. Access our Facebook page <https://www.facebook.com/RxOneAUS/> or visit our website <https://www.rxone.com.au/>.

## Disaster Planning

With the recent weather events around the country it is timely to reconsider your disaster preparation. We offer the following suggestions.

### 1. Develop a Disaster Response Plan

- Have an evacuation plan.
- Ensure you have off-site backups. Contact us to sign up to KeptSafe off site backups.
- Ensure you have a flash drive in the master computer that is backed up daily. Alternate the flash drives and take off site each day.
- Think about where and how you might get another computer to load the backup onto.
- There can often be conflicting information early in a disaster so talk to your community contacts eg. local GPs, police and other pharmacies about how you might react and respond.

### 2. When a disaster is imminent and you have time to safely evacuate:

- Take what you can from the pharmacy but don't put yourself at risk. You are a key resource in an emergency. It is often necessary for a community to manage on its own until emergency services are available to help.

- o Master computer
- o Flash drive
- o Waiting rxs
- o Roll of labels
- o Cash
- o Lock the safe

### 3. During and after the disaster (it can sometimes take months to return to normal operations):

- Look after yourself and your patients first.
- If necessary, note dispensings on pen and paper to recover payments from Medicare later.

## Techie Corner - Age of Hardware

Please do not be tempted to buy second hand hardware. It is usually unsupported and typically has a short life. A Solid State Drive (SSD) computer should be replaced before it is four years old. Please ensure your Master computer is as contemporary as possible.



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**RxOne brings together Dispense, Point of Sale, CompoundPro and Head Office into one unified system with a single centralised database.**

### Reminder to check the RxOne Start Menu messages

We post important messages on the RxOne Start Menu. Please make a habit of checking this on a regular basis. We also post a message here if there is ever an issue with RxOne that needs your attention. We would like to remind you that if you have trouble getting through to our office by phone to please check the RxOne Start Menu. Then email [support@rxone.com.au](mailto:support@rxone.com.au) or fax (1800 006 207) with clear notes of any RxOne problem you need help with.

### S4D (Declared Restricted Substances)

For pharmacies in New South Wales and Tasmania you will see all S4D stockcards selected for S4D under Classification. When dispensing these drugs the program will behave the same way as if you are dispensing an S8 drug. This includes checking the validity of the script (6 months from the date the script is written) and prompting for intervals of repeats, date of birth etc.

Product Name	ANTENEX 2 MG T BTL		
PLU	714348	Hot Key	
Product Group	ETHICALS	Class	[None]
Club	[None]	Points	Retail
POS Message			
Interaction Cat.	Benzodiazepines		
Stock Type	DISP	Classification	S4D
Rounding Type	Apply Rounding		

Enter S4D details

Interval of Repeats:  days

Date of Birth:

Authorisation method:  No authorisation  
 Prescriber contacted  
 Handwriting checked

### System Updates - Compounding Rolling Stocktake

Manage your batch stock accurately by stocktaking using the RxOne Rolling Stocktake. From the RxOne Start Menu go to Tools, Utilities, Stock Utilities then Rolling Stocktake. Click 'New' to create a new stocktake list then select 'Compounding Ingredients (Stocktake by Batch)'.

Rolling Stocktake

Stocktake for:

Stock Type:

Supplier:

Product Group:

Product Class:

Compounding Type:

Normal Stockcards (Stocktake by Stockcard)

Compounding Ingredients (Stocktake by Batch)

Include:

All Stock

Active Stock Only (SOH > 0 OR MTD > 0 OR Expected > 0)

No of Products:

Starting Point:

End Of Last Stocktake

Selected Trade Name

Trade Name:

Note: If you are preparing the stocktake for particular groupings of supplier, product group, or product class, selecting the starting point as "End Of Last Stocktake" will take you to the next item for that group.

### Coming Soon - Updating Supplier RRP

You will be soon able to use the Supplier Update Utility to update the RRP for individual suppliers, and using Bulk Stock Edit will allow you to set your stockcard's Recommended Retail using a chosen supplier's RRP.



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