MORE CARE BETTER BUSINESS

POS | DISPENSE | COMPOUND PRO | HEAD OFFICE

RxOne
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RxOne CompoundPro

CompoundPro is the leading Australian Compounding application. It is the only compounding software FULLY integrated with an Australasian dispensing application – RxOne Dispense.

One of the benefits of RxOne CompoundPro is **Flexible Pricing**, which means you can protect your margins on a variety of formulation products.

Book a personalised demonstration on our website or email info@rxone.com.au to find out more.

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$200 Load&Go Card - We have a winner!

Our social Media drive was successful. Thanks to all of you who participated.

To check whether you were the winner, please see our Facebook page: RxOneAus

SmartSMS

Sending a text message to your patients and customers is quick and convenient in RxOne.

This is an optional module that can be turned on for you. Please email support@rxone.com.au.

eCommerce and Delivery Integration

RxOne integrates with Magento, Storbie, Shopify and shortly with Woo Commerce. This integration enables automated processing of online sales, stock updates as well as capturing data for reporting.

RxOne has also developed delivery integration so customer details are sent from RxOne to your nominated courier delivery provider without double handling of information or having to open multiple screens. Address details are sent directly from the RxOne system and tracking is available against the sale so your staff spend less time processing packages for delivery. An email with tracking information is automatically dispatched to the customer once the delivery processing is complete. If you have an existing e-Commerce website or are thinking of setting up one, call or email us to discuss your options.

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New Features

My Health Record

RxOne will soon be integrated with My Health Record. This will provide the ability to send prescription data to a patient's health record and also to retrieve information from My Health Record. Pharmacists will also be able to view patient data in My Health Record from RxOne Dispense.

Events Audit in RxOne Dispense

We have added new features in the Event Audit tab in RxOne Dispense. You can now send a text message to a patient or set an alert for staff members to action against the patient file.
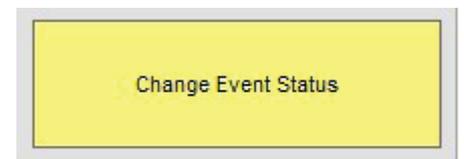
To send an SMS, bring up the patient profile, select the 'Event Audit' tab and on the right hand side panel, select either 'Send SMS to Patient' or 'Send SMS Repeat Reminder'. A dialogue box will come up where you can either type in your own message or click on 'Load Text Message Template' and select the template required. Edit your message then press 'Preview Message' to check and then Send Message/s to complete. Previewing the message will also alert you whether the message is too long as there is a 140 character limit.

Event Date	SMS	Comment	Email	Staff Name	Event Status	Event Details
28 Jul 2017	■	☑	■	HealthSoft	[None]	Sent SMS To Patient
28 Jul 2017	☐	☐	☐	HealthSoft	[None]	Emailed Patient
28 Jul 2017	☐	☐	☐	HealthSoft	[None]	Phoned - Talked To Patient
28 Jul 2017	☐	☑	☐	HealthSoft	[None]	Sent SMS To Patient

Sent SMS To Patient

Sent SMS Repeat Reminder

Change Event Status in Event Audit

We have added a quick key in the Events Audit tab to enable you to change the status on a comment to either, 'Please read' or 'To be completed'. When you next go into the patient file, the staff member is redirected to the Events Audit tab to action the comment and then you can mark it as 'Completed'.

Change Event Status

TECHIE CORNER

Anti-Virus Software and Backup

There are reports about various computer systems being 'hacked' or viruses running rampant on the internet.
It's important that you prevent and minimise the effects of malware and ransomware on your machines.
We recommend:

1) Have reputable anti-virus software on all your computers.

2) Keep an off-site backup. KeepITSafe offer a reasonably priced solution for your mission-critical data. Email us on info@rxone.com.au to get your KeepITSafe backups happening.

3) Never open emails from unknown senders or click on links or downloadable media from known senders unless you are expecting them.

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